



Wireless Innovations for the Production Floor

Technical Notes

ERP & CMMS Integration

Note 112 Rev. 0

VersaCall has numerous customers who export shop floor performance data from the VersaCall VT2000 System into various ERP and CMMS Systems. VersaCall is supportive of the transfer of data from the VT2000 System to other software systems. But due to the complexity of the data retrieval which includes timing, format, calculations, consistency, and the receiving software, VersaCall only supports a query approach for transferring data.

With this approach, a query program is written by the customer to retrieve information from the VT2000 System Database. The query software is typically part of the customer's ERP software. VersaCall is willing to provide the complete VT2000 database structure information to the customer as well as assist the customer in any way. With the query approach the customer is in complete control [timing, format, data structure etc.] of the transfer of information from the VersaCall's VT2000 System. Also, with this approach, the customer is not dependent, upon VersaCall in any way to support the transfer of performance information. The flexibility of the VersaCall System provides for the customer to make changes at any time to the VersaCall System. The query approach provides for the customer to have total control over the transfer of information. Immediately accommodating any changes made to either the VersaCall System or the ERP System.

The information in the VT2000 database is dependent on a variety of factors that is outside the direct control of the VersaCall System including system configuration, machine interface, operator use and other factors.